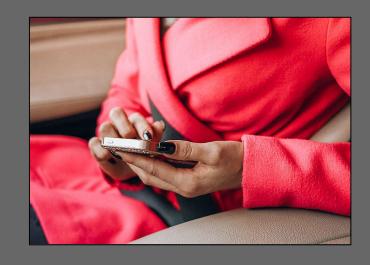
OHIO STATE UNIVERSITY EXTENSION

#LHLW365 Texting for Health

Live Healthy Live Well Texting Team



2019 NEAFCS Innovation in Programming Award

Team Members:

Lisa Barlage
Jami Dellifield
Beth Stefura
Misty Harmon
Lorrissa Dunfee
Danae Wolfe

Michelle Treber
Tammy Jones
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Live Healthy Live Well Texting Team



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Pat Brinkman Fayette

Live Healthy Live Well Texting Team



Amanda Bohlen Washington



Misty Harmon



Lorrissa Dunfee Belmont



Jenny Lobb Franklin



DanaeWolfe
State

Today you will Discover

Why texting was added

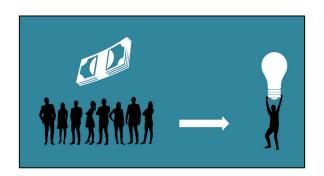


- Research and implementing texting in educational programming
- Importance of Length and Frequency of Text Messages
- Suggestions for Organizing your Text Program Efforts



#LHLW365

- Innovation Grant Opportunity
- Enhance Health and Wellness Programming
- Potentially Reach a Younger Audience







A Little History









Texting Pilot

- Phase 1 four counties participated in the texting pilot
- Phase 2 offered texting to all Zero Weight Gain Challenge Participants
- Phase 3 offered texting to all program participants across the state and Expansion #LHLW365



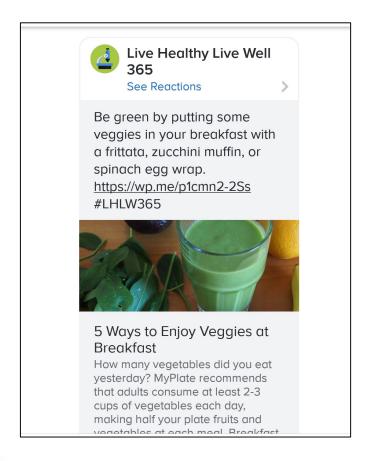
Texting Program App

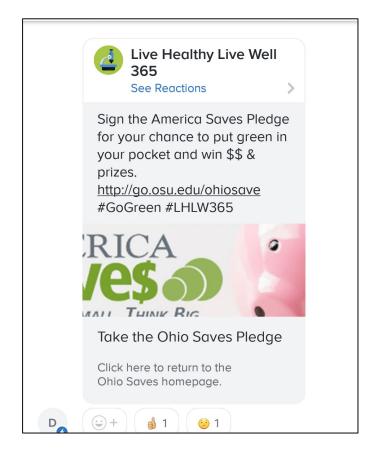
- Free Communication tool
- Real-time messaging
- Scheduling ahead





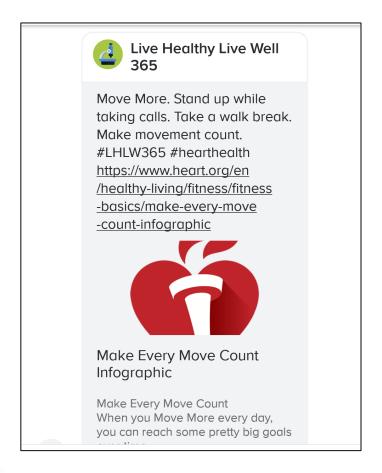
Sample Text Messages

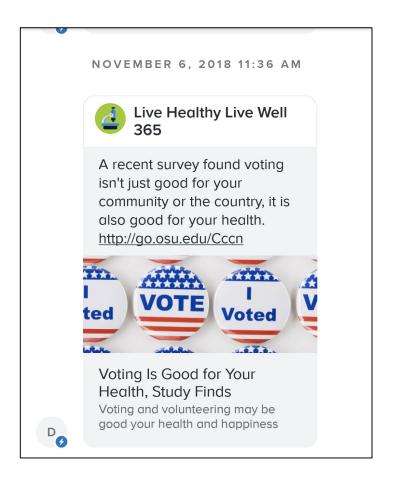






Sample Text Messages







Research on Texting

Most accessible and most used form of communication

- > 98% of text messages are opened
- Shows short-term behavioral change



Research on Texting

Effectiveness has been shown:

- > In disease prevention and interventions
- > To exist among adolescents and adults
- Among minority and non-minority populations and across nationalities



Uses in Other Programs

- Ask people if they want to Opt in
- Follow up on Programming
- Program reminders
- Specific Text Only Programs
- Turn text into Tweets
- Use as Facebook post





Texting Results

Texting Pilot Results - 26% of those participating in Texting option completed post survey



- ➤ 89% indicated they benefitted from the texting
- > 90% would sign up again for texting
- > 55% indicated twice a week was the right amount of text messages



Texting Results

Zero Weight Gain – 21% of total participants completed post survey

47% of texting participants completed the same survey





Current Texting Results

- > 89% indicated they benefited from the texting
- Nearly 100% would sign up again for texting
- ➤ 55% indicated twice a week was the right amount of text messages







Participants Feedback

"The text messages are very convenient to me..."

"We have been reading the text together and incorporating the activities in our daily lives."

"They are always just a great little reminder each day to think about ways to be healthy."

"I use them as encouragement to keep going!!! I like to share them with my friends."



Organizing a Text Messaging Program

- Establish a core group of professionals
- 12 -14 team members
- Let team members self-select the months they want to write and review



Schedule set text days



Writing Your Text Messages

- Limit messages to 140 words including a "go or short" link
- Watch over-using abbreviations
- Begin messages with a fact or question



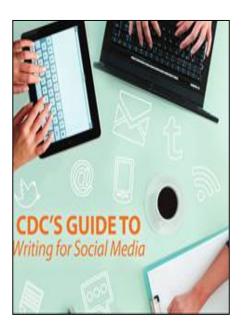
Use National Health Observances as potential themes



Resources

- Health Communicator's Social Media Toolkit
- CDC's Guide to Writing Social Media







Monthly Template Idea

2019 Text Message Project	Text Writer	Text Reviewer
January	Jami	Misty
Jan. 2, 2019 - Education/theme		
Jan. 8, 2019 - Action Step		
Jan. 15, 2019 - Motivator		
Jan. 22, 2019 - Recipe/Tip		
Jan. 29, 2019 -		
Sat. Texts		
Jan. 5, 2019 - What's In Season?		
Jan. 12, 2019		
Jan. 19, 2019		
Jan. 26, 2019		



Information Cards





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Northwest Center for Public Health Practice, University of Washington School of Public Health Department of Health Services. (2019). Texting 4 Public Health - Things U Should Know, http://www.nwcphp.org/communications/news/texting-4-public-health-things-u-should-know

National Institutes of Health

National Health Observances https://healthfinder.gov/nho/default.aspx



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CDC's Guide to Writing for Social Media
https://www.cdc.gov/socialmedia/tools/guidelines/guideforwriting.html

Health Communicator's Social Media Toolkit https://www.cdc.gov/socialmedia/tools/guidelines/socialmediatoolkit.html

